RESOLUTION OF THE HEALTH, EDUCATION AND HUMAN SERVICES COMMITTEE

23rd NAVAJO NATION COUNCIL -- Third Year, 2017

AN ACTION

RELATING TO HEALTH, EDUCATION AND HUMAN SERVICES COMMITTEE; APPROVING AMENDMENTS TO THE NAVAJO NATION TELECOMMUNICATION POLICIES AND PROCEDURES AS THEY APPLY TO THE NAVAJO NATION AND AS PROPOSED BY THE TELECOMMUNICATIONS AND UTILITIES DEPARTMENT WITHIN THE DIVISION OF GENERAL SERVICES

BE IT ENACTED:

SECTION ONE. AUTHORITY

A. The Health, Education and Human Services Committee of the Navajo Nation Council has legislative oversight of general government services and human services, hence the Division of General Services, including the authority to review, recommend or propose adoption of appropriate Plans of Operation. 2 N.N.C. §§ 400 (C)(1), 401 (C)(1)

SECTION TWO. FINDINGS

- A. The Navajo Nation Telecommunications and Utilities Department (NNTU) within the Division of General Services provides access to essential telecommunications and utility service for the Navajo Nation government.
- B. The Navajo Nation Division of General Services, Telecommunications and Utilities Department has proposed amending the policies and procedures regarding telecommunications as they apply to the Navajo Nation. See Exhibit "A".
- C. The proposed amendments to these policies and procedures have been reviewed by the necessary parties and found legally sufficient. See **Exhibit "B"**.
- D. The Health, Education and Human Services Committee of the Navajo Nation Council finds it in the best interest of the Navajo Nation to approve the proposed amendments to the policies and procedures regarding telecommunications as applied to the Navajo Nation as proposed by the Navajo Nation Division of General Services, Telecommunications and Utilities Department Plan of Operation as found at Exhibit "A".

SECTION THREE. APPROVAL

The Health, Education and Human Services Committee hereby approves the proposed amendments to the policies and procedures regarding telecommunications as applied to the Navajo Nation as found at **Exhibit "A"**.

CERTIFICATION

I, hereby, certify that the following resolution was duly considered by the Health, Education and Human Services Committee of the $23^{\rm rd}$ Navajo Nation Council at a duly called meeting at Window Rock, (Navajo Nation) Arizona, at which quorum was present and that same was passed by a vote of $\underline{3}$ in favor, $\underline{0}$ opposed, $\underline{1}$ abstained this $11^{\rm th}$ day of September, 2017.

Amber Kanazbah Crotty Pro-Tem Chairperson Health, Education and Human Services Committee

Motion: Honorable Steven Begay Second: Honorable Nelson BeGaye

Amendment (1) One: On New Exhibit "A", Page 1, overstrike Government Service Resolution GSCAU-27-09/A HEHSC-15-15...

On New Exhibit "A", Page 2, Line 6, remove overstrike and underline c. at...

- i. Division, department or program
- ii. Business unit number
- iii. Funding period
- iv. Type of line (i.e. Voice and Data Circuit
- v. Physical location

Motion: Honorable Steven Begay Second: Honorable Nelson BeGaye

Vote: 3 in Favor; 0 Opposed

(Pro-Tem Chairperson Not Voting)

Navajo Nation Telecommunication & Utilities Telecommunication Service Policy & Procedures

Authority: Pursuant to Government Service Resolution GSCAU-27-09/AHEHSC-15-15 the purpose of the Navajo Nation Telecommunication & Utilities (NNTU) department is to plan, administer and manage the telecommunication and utilities activities for the Navajo Nation.

Purpose: NNTU seeks to provide telecommunication services to the Navajo Nation government offices in a cost effective manner and to ensure telecommunication services are utilized for critical communication and to lessen telephone abuse by users and overcharges by the service providers.

Policy: All Navajo Nation departments/programs shall request for telecommunication services through the Navajo Nation Telecommunication & Utilities (NNTU) department. Navajo Nation departments/programs shall utilize telecommunication services in the performance of Navajo Nation business. NNTU will not be responsible for telephone abuses which are considered disallowed costs.

Definitions:

Telecommunication services – Transmitting voice and data communication services via land line, wireless and data line connectivity. Examples: Telephone, fax, internet, etc.

Telecommunication equipment – Hardware necessary to install telecommunication services. Examples: Telephone sets, modem, cabling, etc.

Centrex – A business communications system that provides direct dialing capability and advanced calling features that provides switching at the central office instead of at the customer's premises.

Key system - A key system or key telephone system is a multi-line telephone system typically used in small office environments.

Procedures:

- 1. All telecommunication services shall be requested to NNTU through the completion of the following required NNTU form(s), as needed for voice and data circuit services.
 - a. Telephone Service Request Form (Attachment A)
 - b. Data Circuit Service Request Form (Attachment B)
- 2. Departments shall budget for telecommunication expenses as stipulated by the Navajo Nation Budget Instructions and Policies Manual approved by the Budget & Finance Committee.
- 3. NNTU shall receive all Navajo Nation departments/programs telecommunication invoices and process payment. All telecommunication costs will be handled as follows:

- a. Costs associated with installation, repair and equipment will be the responsibility of the department and will be charged to department's funding.
- b. Monthly recurring basic service costs for Centrex telephone lines for prefix number 810 and 871 will be the responsibility of charged to NNTU's funding. All other prefixes will be charged to department's funding.
- Monthly recurring cost for Centrex telephone lines not listed in item b.
 will be the responsibility of each applicable department.
- d. Monthly recurring costs for non-Centrex telephone lines shall be the responsibility of the department and item b will not apply.
- e. c. All costs associated with <u>data circuit services (i.e.</u> T-1, DSL, Internet Dial-up, DS-3, Metro Ethernet and other data circuit services <u>types</u>) shall be the responsibility of the department.
- 4. The Navajo Nation procures long distance services through their designated General Services Administration (GSA) service provider. All Navajo Nation long distance costs are budgeted under the Telecommunications Fixed Cost funding.
 - a. NNTU will periodically review call detail for abuse and will follow up with department for corrective action.
 - b. All rRequest for call detail information shall be in writing.
- 5. NNTU shall be included in the procurement of all telecommunication equipment and services for the Navajo Nation.
 - a. All procurement shall be in accordance with the Navajo Nation procurement regulations and laws.
 - b. NNTU shall approve all department/program telecommunication equipment and services procurement.
 - c. NNTU shall provide technical assistance in acquiring standardized telecommunications equipment.
- 6. NNTU, in conjunction with departments, will be responsible for annual inventory of telecommunication service lines.
 - a. NNTU is responsible for maintaining a complete inventory of all Navajo Nation telecommunication service <u>including development of</u> process.
 - Each guarter. NNTU will conduct inventory with each office.
 - c. Non-response by office will result in non-processing of telecommunication service request(s) until response is received. lines with the following information:
 - i. Division, department or program
 - ii. Business unit number
 - iii. Funding period
 - iv. Type of lines (i.e. Voice and Data Circuit)
 - iv. Physical location

- <u>b. d.</u> Each department is responsible for ensuring their telecommunication lines are being utilized and will report any unused services for proper action.
- 7. NNTU will ensure the proper usage and care of telecommunications equipment.
 - All departments shall utilize telecommunications equipment for Navajo Nation business only.
 - b. All telecommunications equipment shall be kept in good working condition by employees.
 - c. Any costs associated with the misuse and abuse of equipment shall be the responsibility of the employee.
 - d. Obsolete and irreparable equipment shall be returned to NNTU for proper disposal.
- 8. All equipment and operation of telecommunications equipment is subject to the rules and regulations of the Federal Communications Commission (FCC). For additional information, visit the FCC website: http://www.fcc.gov.
- 9. All Navajo Nation employees shall abide by the following in the use of telecommunication service:
 - a. Collect calls: Shall not accept collect calls.
 - b. Personal call: Discouraged from making personal calls.
 - c. Directory Assistance: For free service, dial 9-1-800-FREE-411. Use of other services is costly and prohibited.
 - d. Third party calls: NNTU will not permit third party calls to any Navajo Nation telephones.
 - e. Long distance calls: Personal long distance calls are not permitted to be placed from Navajo Nation telephones.
 - f. 900 Calls: The Navajo Nation absolutely disallows calls to 9-1-900-XXX-XXXX and/or other similar numbers. Any individual(s) or tribal department making these types of calls shall be subject to disciplinary action and/or criminal prosecution.
 - g. Voice mail: Navajo Nation employees should not abuse the option of message services (voice mail) and must be kept to a minimum during office hours when it is necessary. All employees are responsible for answering the office telephones during working hours.
 - h. Telemarketing calls: All Navajo Nation employees shall not accept services from telemarketers for telecommunication services (i.e. voice messaging services, internet services, website hosting, etc.)
 - i. Emergency 9-1-1 calls: For Centrex telephone lines, <u>D</u>dial 9+911 for Police, Fire, EMS in case of emergency. For all other telephone lines contact your service provider and/or vendor.
 - j. Harassing calls: If you receive harassing or threatening phone calls, notify your immediate supervisor and report the incident to the local law enforcement agency.

- 10. All supervisors shall ensure their employees comply with the Telecommunication Service Policy and Procedures. The employee will be responsible for all costs associated with non-compliance.
- 11. All non-compliance issues will be addressed to the program, department, or division head and the Office of Auditor General. Failure to address non-compliance may result in termination of services.
- 12. Clarification to the Telecommunication Service Policy and Procedures
 The NNTU department may issue whatever additional directives and memoranda deemed necessary to clarify the intent of this policy and procedures.
- 13. Amendment to the Telecommunication Service Policy and Procedures
 The policy and procedures may be amended when necessary with the approval of the
 Health, Education, and Human Government Services Committee.

Navajo Nation Telecommunication & Utilities Department Telephone Service Request

Departmental Information	tion					
Department Name:			Date:			
Contact Person:		Cont	act Telephone	No.:	-	
Business Unit #:					7	
Physical Address: (Current)						
Requestor's Name:	(Street Add	ress, Highway, Route Numbe	r, Building number or n Supervisor's Na			
Requestor's Signature:		Sup	ervisor's Signat	:ure:		
Type of Service Reque	esting					
New Installation	ı(s)	☐ Vaice Mail Service	s /	Repair/Ma	aintenance	
☐ Line Move(s)		☐ Programming of lin	e/equipment			
☐ New Equipment	t Purchase	☐ Disconnection				
Additional Information	for Type of Se	rvice Requested A	oove		ica de Sua a	
		For New Installatio	n(s):			
<u>Circle</u> Type o	of Service: Centrex of	or Key System	\			
Circle Type of Teleph	none Line: Single or	Business (Specify if ord	ering both type of	telephone lines)	
<u>Circle</u> Type of telep	Circle Type of telephone set: Single sets - M8009 (basic), Quantity OR M9316 (speakerphone), Quantity Business set - M5316, Quantity (Telephone sets have to correspond with type of telephone line selected.)					
Choose one Dialin	ng Option: 🔲 Sta	tion-to-station	Four State	s		
	☐ Loc	al	☐ Western 9	tates		
,	Ariz	zona	☐ 48 States			
		bsite: www.nntu.navajo-		features)		
	(31)		·	\		
		For Line Move(s):			
	ine Move: Internal o	r External				
Provide New Physical						
Flo		rent location of line(s) attach the two floor plans		ion of line(s) Service Form)		

New Equipment Purchase: Choose type(s) of Equipment: (View website: www.nntu.navajo-nsn.gov for available equipment) Indicate Telephone Number for Equipment Replacement: Quantity: _____ Telephone sets Model No. Quantity: ____ Base cords Indicate Type _____ Indicate Type ____ ☐ Power Boxes Quantity: Indicate Type _____ ☐ Headsets Quantity: Voice Mail Services - New & Existing (Prohibited on main telephone number) Affected Telephone Number: User's Full Name: User's Job Title: Justification: (Why service is required to perform their duties and responsibilities) Programming of line/equipment: Specify telephone calling feature(s): (View website: www.nntu.avajo-nsn.gov for calling features) Disconnection: Identify Telephone Number(s): Repair/Maintenance of Existing Telephone Services: Specify Telephone Number: Type of Repair and Maintenance: Navajo Nation Telecommunication & Utilities Staff Use Only Submitted to Frontier Communications on:

Remarks:

Navajo Nation Telecommunication & Utilities Department Data Circuit Service Request

Departmental Information Date: Department Name: Contact Person: Contact Telephone No.: Business Unit #: Physical Address: (Current) (Street Address, Highway, Route Number, Building number or name) Requestor's Name: Supervisor's Signature: Type of Service Requesting ■ New Installation(s) Disconnection ☐ Line Move(s) ☐ Repair/Maintenance Additional Information for Type of Service Requested Above For New Installation(s): ☐ Dial Up Internet Choose type of installation: Metro Ethernet with Internet ☐ DSL ■ Metro Ethernet without Internet ☐ T-1 line Specify type of data wiring: CAT 5 # of drops) No, wiring needed (# of drops) ☐ CAT 6 Floor Plan: (attach to data serrvice form) For Line Move(s): Circle Type of Line Move: Internal or External Provide New Physical Address: Floor Plans: Current location of line(s) New location of line(s) (Please attach the two floor plans to the Telephone Service Form) Disconnection: Identify Telephone Number(s): Identify Circuit ID# (if applicable): Repair/Maintenance of Existing Data Services: Specify Telephone Number: Identify Circuit ID# (if applicable): Type of Repair and Maintenance:

Navajo Nation Telecommunication & Utilities Staff Use Only
ubmitted to Frontier Communciations on:
marks:

Document No.	006811		Date Issued	09/27	/2016
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NAVAJO NATION DEPARTMENT OF JUSTICE

OFFICE OF THE ATTORNEY GENERAL

ETHEL B. BRANCH ATTORNEY GENERAL

RODGERICK BEGAY ACTING DEPUTY ATTORNEY GENERAL

MEMORANDUM

TO:

ALL CONCERNED

FROM:

Kandis Martine, Assistant Attorney General Human Services & Government Unit Office of the Attorney General/ NNDOJ

DATE:

October 13, 2016

SUBJECT:

Standing Delegation of Authority

Please be advised that the personnel listed below, in order of succession, are delegated authority to act in the capacity of the Assistant Attorney General, Human Services and Government Unit, during my absence from time to time because of travel or leave, from the office. Also, the personnel listed below, in order of succession, will have surname authority for Unit matters during my absence.

This authorized delegation will include all routine duties of the Assistant Attorney General, Human Services & Government Unit. Any matters regarding personnel issues will be held for my review/decision upon my return to the office. This Standing Delegation of Authority supersedes all previous Unit delegations. Thank you for your cooperation.

ADMINISTRATIVE REVIEW:

Cherie Espinosa, Principal Attorney

Human Services & Gov't Unit

Regina Holyan, Principal Attorney Human Services & Gov't Unit

michille Michelle Begay, Senior Attorney

Human Services & Gov't Unit

SURNAME AUTHORITY:

eronica Blackhat, Ass't Attorney General

Natural Resources Unit

bruhan, Ass't Attorney General

Litigation & Employment Unit

Latonia B. Johnson, Ass't Attorney General

Feonanic & Community Development Unit



Dhyp

April 28, 2017

MEMORANDUM

TO:

Dominic Beyal, Executive Director

Office of Management & Budget

FROM:

Pearl Lee, Program Manager I

NN Telecommunications & Utilities (NNTU)

SUBJECT: Document#006811

In response to Memorandum from Ancita Largo, Senior Management Analyst dated October 07, 2016, the two noted items have been corrected and addressed. Corrected copy attached.

Please review for surname and sufficiency. If you have any questions, please contact me directly at (928) 871-7613.

xc: chronofile (dbeyalDoc006811)





RUSSELL BEGAYE PRESIDENT JONATHAN NEZ VICE PRESIDENT

October 7, 2016

MEMORANDUM:

TO

Reviewers/Sponsors/NN Council Delegates

FROM

Ancita Largo, Senior Management Analyst OMB/Management and Policy Section

SUBJECT

Document # 006811

The Office of Management and Budget reviewed above subject Section 164 Document according to 12 N.N.C. § 820 (M) and the following are noted on the DGS/NN Telecommunication & Utilities – Telecommunication Service Policy and Procedures:

- 1. Page 2, the Procedures Section 3. The letter "c" and "d" has the whole sections overstriked. Therefore, section "e" paragraph should be moved to "c" and overstrike "d" and "e".
- 2. In addition to paragraph 11 and 12, has additional spaces, which should be removed.

If you have any questions, please contact our office at 928-871-6046/6470.

CONCURRENCE:

Dominic Beyal, Executive Director Office of Management and Budget

xc:

OMB File





NAVAJO NATION DEPAREMENT OF JUSTICE

REVIEW
REQUEST
FORM



DOJ 10-09-16 @ 357p DATE/TIME 17 Day Deadlins

DOC# 006811

UNIT: H SQU

*** FOR NNDOJ USE ONLY - DO NOT CHANGE OR REVISE FORM. VARIATIONS OF THIS FORM WILL NOT BE ACCEPTED. ***

CLIENT TO COMPLETE				
DATE OF REQUEST: 100711/2 ENTITY/DIVISION: DGS CONTACT NAME: 150. VIG. 101 1/47212 DEPARTMENT: NUTU PHONE NUMBER: 871-7740 E-MAIL:				
SINCE PER				
DOJ SECRETARY TO COMPLETE				
DATE/TIME IN UNIT: 10/7/14 @ 430pm REVIEWING ATTORNEY/ADVOCATE: CE				
DATE/TIME OUT OF UNIT: 11/16/16 @ 948am				
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RESOLUTION OF THE HEALTH, EDUCATION AND HUMAN SERVICES COMMITTEE OF THE NAVAJO NATION COUNCIL



23 NAVAJO NATION COUNCIL - First Year, 2015

AN ACTION

RELATING TO HEALTH, EDUCATION AND HUMAN SERVICES COMMITTEE; APPROVING AMENDMENTS TO THE PLAN OF OPERATION FOR THE NAVAJO NATION TELECOMMUNICATION & UTILITIES DEPARTMENT WITHIN THE DIVISION OF GENERAL SERVICES

BE IT ENACTED:

SECTION ONE. FINDINGS

- A. The Health, Education and Human Services Committee (HEHSC) is established as a standing committee of the Navajo Nation Council with oversight committee for the Division of General Services. 2 N.N.C. § 400(A); 2 N.N.C. § 401(C)(1).
- B. The Navajo Nation Telecommunication & Utilities (NNTU) department under the Division of General Services provides access to essential telecommunication and utilities service for the Navajo Nation government.
- C. Pursuant to the Plan of Operation previously adopted, amendments to the NNTU Plan of Operation may be approved by the Government Services Committee of the Navajo Nation Council in accordance with what was previously 2 N.N.C. § 343(B)(2). See GSCAU-27-09 attached as Exhibit A.
- D. On May 11, 2011, the Navajo Nation abolished the powers given to the Government Services Committee [CAP-10-11], specifically 2 N.N.C. § 343(B)(2).
- E. References in the Navajo Nation Code and other official documents to the Government Services Committee shall mean the Naabik'iyati' Committee unless the amendments enacted herein [CJA-03-13] or the context of previous law indicates otherwise. See CJA-03-13 at Section 5.
- F. Currently, the law indicates that the HEHSC may amend the Plan of Operation for NNTU as HEHSC was granted oversight over the Division of General Services to review, recommend or propose the adoption, amendment or rescission of its Plan of Operation. 2 N.N.C. § 401(C)(1).

- G. Amongst the changes to the Plan of Operation for NNTU, some of the proposed amendments clarify that HEHSC is the legislative oversight committee and may amend the Plan of Operation if need be in the future.
- H. The amended Plan of Operation for NNTU is attached as Exhibit B.

SECTION TWO. APPROVING AMENDMENTS TO THE PLAN OF OPERATION FOR THE NAVAJO NATION TELECOMMUNICATION & UTILITIES DEPARTMENT WITHIN THE DIVISION OF GENERAL SERVICES

The Navajo Nation hereby approves the amended Plan of Operation for the Navajo Nation Telecommunications & Utilities Department within the Division of General Services attached as Exhibit B.

CERTIFICATION

I hereby certify that the foregoing resolution was duly considered by the Health, Education and Human Services Committee of the Navajo Nation Council at a duly called meeting at Fort Defiance, Navajo Nation (Arizona), at which a quorum was present and that the same was passed by a vote of 3 in favor and 0 opposed, this 11th day of September 2015.

Honorable Norman M. Begay, Vice-Chairperson Health, Education and Human Services Committee

Main Motion

Motioned: Honorable Amber Kanazbah Crotty

Seconded: Honorable Nathaniel Brown

Vice-Chairperson not voting



RESOLUTION OF THE GOVERNMENT SERVICES COMMITTEE OF THE NAVAJO NATION COUNCIL

21st NAVAJO NATION COUNCL - Third Year, 2009

AN ACTION

Relating to Government Services; Amending the Plan of Operation for the Navajo Nation Telecommunication & Utilities Department; and repealing the Plan of Operation for the Enhanced 911 Office Effective October 1, 2009, In recognition of the Transition of Rural Addressing and 911 Emergency Communication Responsibilities to the Division of Community Development and Division of Public Safety, Respectively

BE IT ENACTED:

- 1. The Navajo Nation finds that the Navajo Nation Telecommunications & Utilities Department and E-911 Task Force have fulfilled the directive issued by Resolution GSCJA-09-03 to "...research and coordinate with the necessary Divisions and Offices to recommend the most efficient and effective emergency 911 system to be established with the Navajo Nation," by researching and coordinating rural addressing and other 911 emergency communication responsibilities with the Division of Community Development and Division of Public Safety.
- 2. The Navajo Nation hereby recognizes the transition of rural addressing and 911 emergency communication responsibilities to the Division of Community Development by amendment to the Division of Community Development Plan of Operation by Resolution GSCO-27-08, and by proposed plan of operation amendments still pending for the Division of Public Safety.
- 3. The Navajo Nation hereby amends the Plan of Operation for the Navajo Nation Telecommunication & Utilities Department, previously approved by Resolution GSCJN-23-07, to remove the E-911 Office from the Department's organizational chart effective October 1, 2009, as set forth in the attached Exhibit A.
- 4. The Navajo Nation hereby repeals and deletes the Plan of Operation for the Enhanced 911 Office within the Navajo Nation Telecommunication & Utilities Department in the Division of General Services, previously approved by Resolution GSCAU-36-07, effective October 1, 2009, as set forth in the attached Exhibit B.

5. The Navajo Nation hereby acknowledges the transfer of all four staff from the E-911 Office within the Navajo Nation Telecommunications & Utilities Department to the Division of Community Development, in accord with the transition authorized by this resolution, Resolution GSCAU-27-08 and the proposed Fiscal Year 2010 operating budget effective October 1, 2009

CERTIFICATION

I hereby certify the foregoing resolution was duly considered by the Government Services Committee of the Navajo Nation Council at a duly called meeting in Window Rock, Navajo Nation (Arizona), at which a quorum was present and that the same was passed by a vote of 5 in favor and 0 opposed, this 25th day of August, 2009

Ervin Keeswood Sr, Chairperson Government Services Committee

Motion:

Amos Johnson

Second:

Charles Damon

PLAN OF OPERATION FOR THE NAVAJO NATION TELECOMMUNICATION & UTILITIES DIVISION OF GENERAL SERVICES



SECTION I. ESTABLISHMENT

The Navajo Nation Telecommunication & Utilities (NNTU) department is established as a department within the Division of General Services, Executive Branch of the Navajo Nation Government.

SECTION II. PURPOSE

The purpose of the Navajo Nation Telecommunication & Utilities department is to plan, administer, and manage for the telecommunications and utility activities for the Navajo Nation. To carry out the above purposes, the Navajo Nation Telecommunication & Utilities department shall provide a centralized telecommunication and utility management service as a department of the Division of General Services.

SECTION III. STAFFING AND ORGANIZATION

A. STAFFING

- All personnel in the Navajo Nation Telecommunication & Utilities department shall be hired in accordance with the Navajo Nation Personnel Policies and Procedures Manual.
- The Navajo Nation Telecommunication and Utilities department shall be administered by a Program Manager. The Program Manager shall supervise all administration personnel within the Navajo Nation Telecommunication and Utilities department. The Program Manager shall be supervised by the Executive Director of the Division of General Services.
- 3. The Program Manager is authorized to hire additional personnel to carry out the organizational duties and responsibilities contingent upon availability of funds.

B. ORGANIZATION

- The organization chart of the Navajo Nation Telecommunication & Utilities department is displayed as Exhibit "A", incorporated herein by reference.
- 2. The Navajo Nation Telecommunication & Utilities department provides services from a central office located at Window Rock, Arizona.

SECTION IV. RESPONSIBILITY AND AUTHORITY

The Program Manager and staff of the Navajo Nation Telecommunication and Utilities department are hereby authorized and responsible to:

- Formulate overall administrative and operating policies and procedures necessary for effective management of the department and other added program responsibilities.
- Implement and enforce policies and procedures for the department's operations to ensure compliance with guidelines, rules regulations and requirements set by the funding sources and the Navajo Nation Government.

- 3. Assure accountability of tribal funds and resources, with guidelines, including the enforcement of and compliance with policies, rules, regulations and tribal laws.
- 4. Seek additional funding for program development, expansion, and improvements.
- 5. Periodically review fiscal allocations to ensure that expenditures are made according to planned programmatic activities and authorized budgets.
- 6. Procure telecommunications and utilities services for the Navajo Nation governmental departments and programs contingent upon the availability of funds.
- 7. Conduct annual audits of usage and inventories of equipment for telecommunications and utilities services to ensure proper accountability.
- 8. Negotiate with service providers to deliver quality of service at competitive rates.
- 9. Ensure the timely submission of service requests and subsequent resolution.
- Ensure the timely review, analysis, and submission of invoices for payment to services providers.
- 11. Recommend cost saving measures to ensure the efficient use of resources.
- 12. Keeping abreast of emerging technologies through research and training.
- Provide technical recommendations to the Navajo Nation relating to projects and issues.
- 14. Provide general training on equipment usage and services.
- 15. Provide basic directory assistance within the Navajo Nation government.
- 16. Conduct public service awareness campaigns on the Navajo Nation in partnership with other entities.

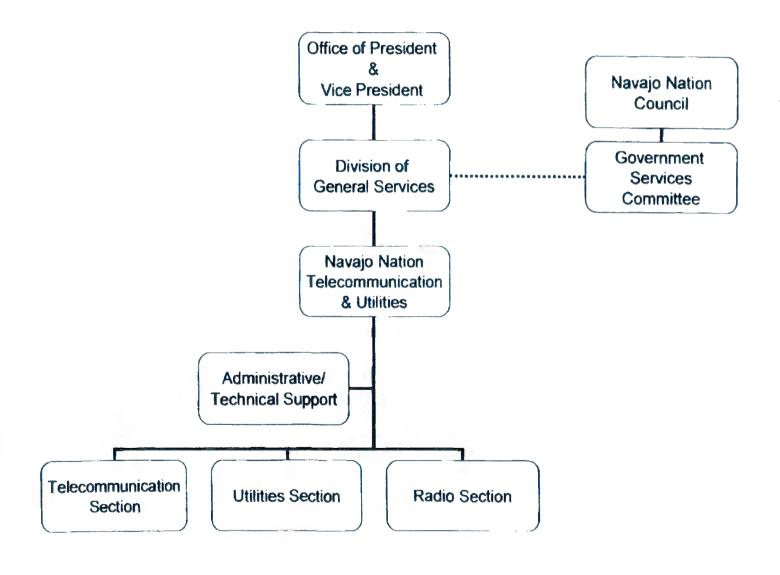
SECTION V. LEGISLATIVE OVERSIGHT

The Government Services Committee of the Navajo Nation Council is the oversight committee for the Division of General Services.

SECTION VI. AMENDMENTS

This plan of operation may be amended and approved by the Government Services Committee of the Navajo Nation Council.

Navajo Nation Telecommunication & Utilities (NNTU) Department Organizational Chart



PLAN OF OPERATION FOR THE NAVAJO NATION TELECOMMUNICATION & UTILITIES DIVISION OF GENERAL SERVICES



SECTION I. ESTABLISHMENT

The Navajo Nation Telecommunication & Utilities (NNTU) department is established as a department within the Division of General Services, Executive Branch of the Navajo Nation Government.

SECTION II. PURPOSE

The purpose of the Navajo Nation Telecommunication & Utilities department is to plan, administer, and manage for the telecommunications and utility activities for the Navajo Nation. To carry out the above purposes, the Navajo Nation Telecommunication & Utilities department shall provide a centralized telecommunication and utility management service as a department of the Division of General Services.

SECTION III. STAFFING AND ORGANIZATION

A. STAFFING

- 1. All personnel in the Navajo Nation Telecommunication & Utilities department shall be hired in accordance with the Navajo Nation Personnel Policies and Procedures Manual.
- 2. The Navajo Nation Telecommunication and Utilities department shall be administered by a Program Manager. The Program Manager shall supervise all administration personnel within the Navajo Nation Telecommunication and Utilities department. The Program Manager shall be supervised by the Executive Division Director of the Division of General Services.
- 3. The Program Manager is authorized to hire additional personnel to carry out the organizational duties and responsibilities contingent upon availability of funds.

B. ORGANIZATION

- 1. The organization chart of the Navajo Nation Telecommunication & Utilities department is displayed as Exhibit "A", incorporated herein by reference.
- 2. The Navajo Nation Telecommunication & Utilities department provides services from a central office and wireless service shop located at Window Rock, Arizona.

SECTION IV. RESPONSIBILITY AND AUTHORITY

The Program Manager and staff of the Navajo Nation Telecommunication and Utilities department are hereby authorized and responsible to:

- 1. Formulate overall administrative and operating policies and procedures necessary for effective management of the department and other added program responsibilities.
- 2. Implement and enforce policies and procedures for the department's operations to ensure compliance with guidelines, rules, regulations and requirements set by the funding sources and the Navajo Nation Government.

- 3. AsEnsure accountability of tribal funds and resources, with guidelines, including the enforcement of and compliance with policies, rules, regulations and tribal laws.
- 4. Seek additional funding for program department development, expansion, and improvements.
- 5. Periodically review fiscal allocations to ensure that expenditures are made according to planned programmatic departmental activities and authorized budgets.
- 6. Procure telecommunications and utilityies services for the Navajo Nation governmental departments and programs offices contingent upon the availability of funds.
- 7. Conduct annual audits on usage and inventoryies of equipment for telecommunications and utilityies services to ensure proper accountability.
- 8. Negotiate with service providers to deliver quality of service at competitive rates.
- Ensure the timely submission of service requests and subsequent <u>completion and</u> resolution.
- 10. Ensure the timely review, analysis, and submission of invoices for payment to services providers.
- 11. Recommend cost saving measures to ensure the efficient use of resources
- 12. Keeping abreast of emerging technologies through research and training.
- 13. Provide technical recommendations to the Navajo Nation relating to telecommunication and utility projects and issues.
- 14. Provide general training on telecommunication equipment usage and services.
- 15. Provide basic <u>telephone</u> directory <u>service</u> assistance within <u>for</u> the Navajo Nation government.
- Conduct public service awareness campaigns on the Navajo Nation in partnership with other entities.

SECTION V. LEGISLATIVE OVERSIGHT

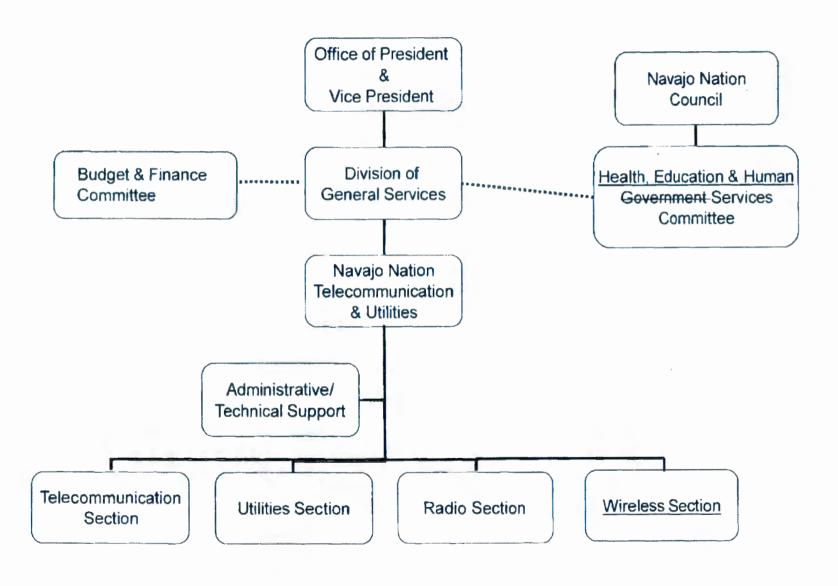
The Government Health, Education, and Human Services Committee of the Navajo Nation Council is the oversight committee for the Division of General Services.

SECTION VI. AMENDMENTS

This plan of operation may be amended and approved by the Government Health, Education, and Human Services Committee of the Navajo Nation Council.

Navajo Nation Telecommunication & Utilities (NNTU) Department

Organizational Chart





NAVAJO NATION DEPARTME TOD JUSTICE

REVIEW
REQUEST
FORM



DOI 130/14 350 pm				
DOC# 004463				
UNIT:				

*** FOR NNDOJ USE ONLY - DO NOT CHANGE OR REVISE FORM. VARIATIONS OF THIS FORM WILL NOT BE ACCEPTED. ***

DATE OF REQUEST: 7 30 15 ENTITY/DIVISION: DGS			
CONTACT NAME: PEGVI ICE DEPARTMENT: NNTUA PHONE NUMBER: 871-7740 E-MAIL:			
TITLE OF DOCUMENT: Plan Of Operation - EOR FURM			
#77 DOJ SECRETARY TO COMPLETE			
DATE/TIME IN UNIT: 7/3/15 5:10 REVIEWING ATTORNEY/ADVOCATE:CE			
DATE/TIME OUT OF UNIT: 7-31-15 @ 310			
DOJ ATTORNEY / ADVOCATE COMMENTS			
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not attoch legislation -no review of proposed logislatur			
REVIEWED BY: (PRINT) DATE / TIME SURNAMED BY: (PRINT) DATE / TIME Churic Engres 7/3: 15 & 5900 Vandu Harring 7/3: 15 9: 450			
DOJ Secretary Called: Left mes on V. m for Document Pick Up on 7-31-15 at 3:10 By: Principles			
PICKED UP BY: (PRINT) DATE / TIME:			

Document No.	004463	Date Issued:	07/30/2015
	EXECUTIVE O	FFICIAL REVIEW	
Title of Document:	Amend NNTU Plan of Operation	Contact Name: YA	ZZIE, BARBARA J
Program/Division:	DIVISION OF GENERAL SERVICE	S	
Email:	byazi@navajo-nsn.gov	Phone Number:	9288717740
Business Si	te Lease		Sufficient Insufficient
1. Division:	he Controller:	Date:	
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, -		Date:	,
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1. Division:		Date:	
2. Office of t	he Attorney General:	Date:	
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2. Office of the		Date:	
3. Office of t	he Attorney General:	Date:	
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Lease Purch	ase Agreements		
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	the Attorney General:	Date: 7/3/	72 12 11
_	nent of Navajo Membership	Date.	- A L
1. Land Dep	artment:	Date:	
2. Elections		Date:	

3. Office of the Attorney General:

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	2. Office of the Attorney General:	Date:	H	H	
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	3. HPD	Date:			
	4. Minerals	Date:			
	5. NNEPA	Date:			
	6. DNR	_ Date:			
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